Responses to Queries against Request For Proposal (RFP) for Enabling bill payment service on Unified Mobile App for New Age Governance (UMANG) through Bharat Bill Payment System (BBPS)" RFP published by National e-Governance Division (NeGD) on 23.05.2019

Sr		
No.	Query	Answer
1	We understand in Envelop 1, we have to submit technical proposal and bid security DD. Anything else we have to submit ?	You need to submit envelop 1 including Bid security, Technical proposal in accordance to requirements specified in the RFP (Please refer point 5.5 and 12 of published RFP) and Documents supporting eligibility criteria (Refer point 6 of RFP).
2	In financial bid only zero cost to be mentioned and to be submitted along with technical bid by 13th June . Is our understanding correct?	Yes. Please refer point 8 and 13 of published RFP.
3	documents mentioned under 6. Eligibility criteria to be submitted in envelop 1 with bidding ? Or later on demand basis ?	In the same envelope 1
4	Documents like turnover certificate , declaration of non black listed entity are available in public domain for ICICI Bank . Is there any requirement to submit again with bid ?	All documents as required by the RFP are to be submitted along with the Technical Proposal.
5	"Submit self-certified transaction log, to support that bidder was operational as BBPOU, signed by authorized signatory." -Is it required for ICICI Bank ? ICICI Bank is an authorized OU - same is mentioned in NPCI BBPS website. If still we need to submit , can we submit a copy of NPCI approved email on transactions count till date?	A verifiable mail signed by the Authorised Signatory can be submitted, including email.