

Email

Dinesh Kumar Sagar

Online RTI request Regn. No. DITEC/R/E/23/00459 seeking information under RTI Act, 2005-Reg.

From : Dinesh Kumar Sagar <ddegov@meity.gov.in> Tue, Apr 18, 2023 11:12 AM
Subject : Online RTI request Regn. No. DITEC/R/E/23/00459 seeking information under RTI Act, 2005-Reg.
To : ~~dineshk.sagar@gmail.com~~
Cc : dineshk.sagar <dineshk.sagar@meity.gov.in>

Sir,

Please refer to your online RTI request having Regn. No. DITEC/R/E/23/00459 dated 14.04.2023 seeking information under RTI Act, 2005.

In this regard, as far as e-Governance Group under MeitY is concerned, the requisite point-wise information obtained from the concerned is as under:

"Q. Are the uploaded files in the drive of digilocker stays there or it gets deleted automatically without users knowledge.

A. Uploaded files from the Digilocker Drive does not gets deleted without the action taken by User.

Q. What is the procedure to retrieve missing files in the drive of digilocker .

Q. If the files in digilocker drive found missing , where will the user lodge a complain regarding it .

[For both the above questions]

A. If the files in Digilocker Drive is found missing it may be due to Migration process of DigilockerDrive. To retrieve missing files users may write to <https://support.digitallocker.gov.in/>."

2. If you are not satisfied with the information, you can make an appeal to the following Appellate Authority against the information provided.

Shri Shobhendra Bahadur, Appellate Authority / Director (e-Governance)
Ministry of Electronics and Information Technology
Electronics Niketan, 6, CGO Complex, New Delhi – 110003.

3. In view of the above, the said online RTI request is disposed off from the portal.

Regards

D.K.Sagar,
Deputy Secretary (eGov),
MeitY.