RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)				
Registration Number (पंजीकरण संख्या) :	DITEC/R/E/23/00459	Date of Receipt (प्राप्ति की तारीख) :	14/04/2023	
Type of Receipt (रसीद का प्रकार) :	Online Receipt	Language of Request (अनुरोध की भाषा) :	English	
Name (नाम) :	ABINASH SAHOO	Gender (लिंग) :	Male	
Address (पता) :		Silver Steel City Ping Ping Ping Ping Ping Ping Ping Ping	<b>7</b> 40)	
State (राज्य) :	Jharkhand	Country (देश) :	India	
Phone Number (फोन नंबर) :	Details not provided	Mobile Number (मोबाईल नंबर) :		
Email-ID (ईमेल-आईडी) : @gmail.com				
Status (स्थिति)(Rural/Urban) :	Urban	Education Status:	Graduate	
Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :	No	Citizenship Status (नागरिकता)	Indian	
Amount Paid (राशि का भुगतान) :	10 ) (original recipient)	Mode of Payment (भुगतान का प्रकार)	Payment Gateway	
Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) :	No(Normal)	Request Pertains to (अनुरोध निम्नलिखित संबंधित है) :	DK Sagar (e- Gov)	
Information Sought (जानकारी	What is the procedure to retrieve missing files in the drive of digilocker.  Are the uploaded files in the drive of digilocker stays there or it gets deleted automatically without users knowledge.  If the files in digilocker drive found missing, where will the user lodge a complain regarding it.			
	Print Save Close			

## Email \*

## Online RTI request Regn. No. DITEC/R/E/23/00459 seeking information under RTI Act, 2005-Reg.

From: Dinesh Kumar Sagar <ddegov@meity.gov.in>

Tue, Apr 18, 2023 11:12 AM

Subject: Online RTI request Regn. No. DITEC/R/E/23/00459

seeking information under RTI Act, 2005-Reg.

To: @manipdiablnash05@gmail.com

Cc: dineshk sagar < dineshk.sagar@meity.gov.in>

Sir,

Please refer to your online RTI request having Regn. No. DITEC/R/E/23/00459 dated 14.04.2023 seeking information under RTI Act, 2005.

In this regard, as far as e-Governance Group under MeitY is concerned, the requisite point-wise information obtained from the concerned is as under:

"O. Are the uploaded files in the drive of digilocker stays there or it gets deleted automatically without users knowledge.

A. Uploaded files from the Digilocker Drive does not gets deleted without the action taken by User.

- O. What is the procedure to retrieve missing files in the drive of digilocker.
- O. If the files in digilocker drive found missing, where will the user lodge a complain regarding it.

[For both the above questions]

A. If the files in Digilocker Drive is found missing it may be due to Migration process of DigilockerDrive. To retrive missing files users may write to https://support.digitallocker.gov.in/ "

If you are not satisfied with the information, you can make an appeal to the following Appellate Authority against the information provided.

Shri Shobhendra Bahadur, Appellate Authority / Director (e-Governance) Ministry of Electronics and Information Technology Electronics Niketan, 6, CGO Complex, New Delhi – 110003.

In view of the above, the said online RTI request is disposed off from the portal. 3.

Regards

D.K.Sagar, Deputy Secretary (eGov), MeitY.