Corrigendum

RFP for "Selection of Agency for Cloud Management Office"

- 1. MeitY published a Request for Proposal (RFP) on 12th Oct 2017
- 2. Bidders may refer to the Corrigendum with the RFP
- 3. The Bidders are requested to note that MeitY has tried its best to answer the queries including the ones that were received late after the due date of submission of queries. However, MeitY has the right to not to respond to the questions it perceives as non-relevant which were raised by a Bidder or not to provide clarifications if MeitY in its sole discretion considered that no reply is necessary.

S.No.	Section/Page Number	Existing RFP Clause	Corrigendum
1.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 1	The bidder (all members in case of a Consortium) must be incorporated and registered in India under the Indian Companies Act 1956 or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008 or Indian Partnership Act 1932 and should have been in operation in India for minimum of three years.	The bidder (all members in case of a Consortium) must be incorporated and registered in India under the Indian Companies Act 1956 or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008 or as amended or Indian Partnership Act 1932 and should have been in operation in India for minimum of three years.
2.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 2	The Bidder (in case of a Consortium, the prime bidder) must have a minimum annual turnover of Rs. 30 Crores in each of the last 2 financial years (2015-16 and 2016-17).	The Bidder (in case of a Consortium, the prime bidder) must have a minimum annual turnover of Rs. 30 Crores in each of the last 3 financial years (2014-15),(2015-16) and (2016-17).
3.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 3	The Bidder (in case of a Consortium, combined net worth of all members together) must have positive net-worth in each of the last 2 financial years (2015-16 and 2016-17).	The Bidder (in case of a Consortium, combined net worth of all members together) must have positive net-worth in each of the last 3 financial years (2014-15, 2015-16, 2016-2017).

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4.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 5	The bidder (in case of a consortium, the prime bidder) must have completed at least three e-Governance (covering one or more of the following: Project Conceptualization / Design, Detailed Project Report, Request for Proposal, Bid Process Management, Program Management) assignments for Government of India or State Governments / UTs within India, each of a minimum value of INR 20 Lakhs, in the last three financial years	The bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least three e- Governance (covering one or more of the following: Project Conceptualization / Design, Detailed Project Report, Request for Proposal, Bid Process Management, Program Management) assignments for Government of India or State Governments / UTs within India, each of a minimum value of INR 20 Lakhs, in the last three financial years (2014-15, 2015-16, 2016-17)
5.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 6	The bidder (in case of a consortium, the prime bidder) must have completed at least two assignments in Cloud Advisory(evaluation, migration & adoption of cloud services) or Cloud Implementation Services either for domestic or global clients in the last three financial years	The bidder (in case of a consortium, the prime bidder) must have at least two assignments of which at least one should have been completed in Cloud Advisory(evaluation, migration & adoption of cloud services) or Cloud Implementation Services either for domestic or global clients in the last three financial years(2014-15, 2015-16, 2016-2017).
6.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 8	The bidder (either the prime bidder or a consortium member) must have completed at least two assignments, either for domestic or global clients, in Design of Training Curriculum and Content for imparting IT related training in the last three financial years	The bidder (either the prime bidder or a consortium member) must have completed/ongoing at least two assignments, of which one should have been completed, either for domestic or global clients, in Design of Training Curriculum and Content for imparting IT related training in the last three financial years (2014-15, 2015-16, 2016-2017).
7.	Page No: 78, Annexure 3, Methodology for Evaluation of Technical Proposal	Only projects initiated / completed in the last three financial years will be considered for evaluation	Only projects initiated / completed in the last three financial years (2014-15, 2015-16, 2016-17) will be considered for evaluation

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8.	Page No: 18, Detailing the Reference Architecture	The Agency has to study & analyse the available reference architectures widely used / adopted for cloud computing domain before elaborating / recommending the new Reference architecture.	The Agency has to study & analyse the available reference architectures widely used / adopted for cloud computing domain globally before elaborating / recommending the new Reference architecture
9.	Page No: 19, Identify Standards and Develop Guidelines/ Best Practices, Clause: 5.2	The Agency has to comprehensively identify & evaluate all the existing published standards & certification schemes along with the respective domains / security controls from the standards setting / certification organizations relevant to cloud services	The Agency has to comprehensively identify & evaluate all(domestic and global) the existing published standards & certification schemes along with the respective domains / security controls from the standards setting / certification organizations relevant to cloud services
10.	Page No: 19, Work Item 2: Identify standards, Clause: 5.2	The exercise also needs to identify industry specific (personal identifiable information, Health Information, SOC,) standards where available.	The exercise also needs to identify industry specific (such as personal identifiable information, Health Information, SOC, Finance, Infrastructure, Education) standards where available.
11.	General query	Travel expenses	Local travel (within Delhi NCR) to be arranged by agency but travel with-in India to be borne by MeitY with prior approval.
12.	Payment Terms, Clause 10.2, Pg 43	 b. Payment against deliverables will a. Bidder is required to submit invoice within 15 days of the approval i. Of all the deliverables in each phase or ii. Approval of minimum 2 deliverables as per the priority as indicated by MeitY 	 b. Payment against deliverables will be made as below: i. Bidder is required to submit invoice within 15 days of the approval, of all the approved deliverables in each phase or after each approved deliverable.

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13.	Payment Terms, Clause 10.2, Pg 43	 a. Payment against "Time & Material" Bidder is required to submit quarterly invoice for the resources deployed on time and material basis for PMU 	b. Payment against "Time & Material" Bidder is required to submit quarterly invoice for the resources deployed on time and material basis for PMU and for the resources in the Third Year.
14.	Failure to agree with the Terms and Conditions of the RFP:	Failure of the successful bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event MeitY will call for new proposals. MeitY may also invoke the PBG (if the PBG is submitted). The bidder will also forfeit the EMD.	Failure of the successful bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event MeitY will follow the guidelines of GFR (as on date of such event). MeitY may also invoke the PBG (if the PBG is submitted). The bidder's EMD will be forfeited.
15.	Page 83 "Annexure 5"	Table titled "Activity type: Transition Management" under "Form for Submission of Financial Bid & Detailed Project Implementation Plan of Annexure 5	Should be read as "Activity type: Consolidation Phase
16.	8. Resource Requirements, pg. 36-37	4. Legal Experts Minimum 10 years of experience in Cyber/IT and contractual Law	Should be read as 4. Legal Experts Minimum 7 years of experience in Cyber/IT and contractual Law
17.	8. Resource Requirements, pg. 36-37	Principal Consultant i. Subject Matter experts in applicable domains (as per the scope of work requirements), with minimum 10+ years of experience in the indicated subject matter or domain	 Should be read as 1. Principal Consultant Subject Matter experts in applicable domains (as per the scope of work requirements), with minimum 10+ years of experience in the indicated subject matter or domain Engineer/MCA And/or specialisation (relevant)

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		ii. Engineer/MCA And/or	certification, diploma or post graduate degree) in the
		specialisation (relevant	applicable domain/subject matter
		certification, diploma or post	iii. Indicative areas of project experience (but not limited
		graduate degree) in the applicable	to) should include domains of risk management,
		domain/subject matter	incident management, data security, IT network
		iii. Indicative areas of project	architecture, physical security and Security
		experience (but not limited to)	components (including IDS/IPS/Firewalls).
		should include domains of risk	iv. Implementation and functional consulting experience
		management, incident	with leading security / erg / Vulnerability Assessment /
		management, data security, IT	SIEM solutions
		network architecture, physical	v. Experienced in Cloud Advisory / Legal & Contracts /
		security and Security components	Consulting / Implementation Services (scope including one
		(including IDS/IPS/Firewalls).	or more of the following: evaluation, migration, adoption
		iv. Implementation and functional	of cloud services)
		consulting experience with leading	vi. Certifications: At least 1 out of
		security / erg / Vulnerability	CISSP/CISA/CISM/CRISC/ISO27K
		Assessment / SIEM solutions	
		v. Certifications: At least 2 out of	2. Senior Consultanti. Subject Matter experts in applicable domains (as per
		CISSP/CISA/CISM/CRISC/ISO27K	the scope of work requirements), with 6-10 years of
			experience in the indicated subject matter or domain
		2. Senior Consultant	ii. BE/BTech/ME/MTech/MCA/ MBA (IT/Systems)/Post
		i. Subject Matter experts in	ii. BL/BTECH/INIL/INITECH/INICA/ INIBA (11/3ystems)/F0st

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		applicable domains (as per the	graduation (IT system)
		scope of work requirements), with	iii. Experience in Cloud Computing technologies (IAAS,
		6-10 years of experience in the	PAAS and SAAS).
		indicated subject matter or domain	iv. Expertise and deep understanding of standards in the
		ii. BE/BTech/ME/MTech/MCA/ MB/	areas of security, interoperability, portability and other
		(IT/Systems)/Post graduation (I	T domains
		system)	v. Experienced in Cloud Advisory / Legal & Contracts /
		iii. Experience in Cloud Computin	Consulting / Implementation Services (scope including
		technologies (IAAS, PAAS and	one or more of the following: evaluation, migration,
		SAAS).	adoption of cloud services)
		iv. Expertise and deep understanding	vi. Sound knowledge of national and international
		of standards in the areas o	f standards and the related organizations
		security, interoperability	vii. Excellent consulting skills for consultations with various
		portability and other domains	stakeholder groups including IT industry as well as
		v. Experienced in Cloud Advisory	government and academia
		Legal & Contracts / Consulting	viii. Indicative areas of project experience (but not limited
		Implementation Services (scope	to) should include domains of risk management,
		including one or more of the	incident management, data security, IT network
		following: evaluation, migration	, architecture, physical security and Security
		adoption of cloud services)	components (including IDS/IPS/Firewalls).
		vi. Sound knowledge of national and	ix. Cloud / Virtualization Certification from any leading
		international standards and the	Cloud OEMs or Standards Developing Organizations or

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		related organizations vii. Excellent consulting skills for	Industry Bodies
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		consultations with various	
		stakeholder groups including IT	
		industry as well as government and	
		academia	
		viii. Cloud / Virtualization Certification	
		from any leading Cloud OEMs or	
		Standards Developing	
		Organizations or Industry Bodies	
18.	Annexure 3, Methodology for Evaluation of Technical Proposal, Page # 80	Proposed Expertise & Resources Project Engagement Lead & Domain Experts Proposed expertise & resources for the engagement (indicative subject areas are given below) a. Project Engagement Lead (3) b. Cloud Computing Expertise (Infrastructure / Operations / Cloud / Standards) (6) c. Information Security Expertise (6) d. Model Frameworks / SLA / End User Guides (3) e. Legal Expertise (3) f. Capacity Building Program & Content Design Expertise (4) Response will be evaluated based on the presentations made by the resources. It may be noted that the same resources will be	The clause should be read as: Proposed Expertise & Resources Project Engagement Lead & Domain Experts Proposed expertise & resources for the engagement (indicative subject areas are given below) a. Project Engagement Lead (3) b. Cloud Computing Expertise (Infrastructure / Operations / Cloud /Standards) (6) i. 4 Resources = 4 Marks ii. 5 Resources = 5 Marks iii. >5 Resources = 6 Marks c. Information Security Expertise (6) i. 4 Resources = 4 Marks ii. 5 Resources = 5 Marks iii. >5 Resources = 6 Marks iii. >5 Resources = 6 Marks

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		deployed on the project.	d. Model Frameworks / SLA / End User Guides (3)
			i. 1 resource = 1 Mark
			ii. 2 Resources = 2 Marks
			iii. >=3 Resources = 3 Marks
			e. Legal Expertise (3)
			f. Capacity Building Program & Content Design Expertise (4)
			i. 1 resource = 2 Marks
			ii. 2 Resources = 4 Marks
			Response will be evaluated based on the presentations made by
			the resources. It may be noted that the same resources will be
			deployed on the project.