

Application Form for Audit of Cloud Service Offerings of Cloud Service Provider

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**STQC Directorate,
Ministry of Electronics & Information Technology,
Electronics Niketan, 6 CGO Complex, Lodi Road,**

New Delhi – 110003.

APPLICATION FORM

Cloud Service Provider Contact Information

Organisation name: _____
Nature of the legal status in India: _____
Legal status reference details: _____
Nature of business in India: _____
Date of Incorporation: _____
Date of commencement of business: _____
Address of the Headquarters: _____
Address of the Registered office in India: _____
Address of the Data Center Facility: _____
Other Relevant Information _____
Mandatory Supporting Documents:
Certification of Incorporation from Registrar of companies (ROC)

Incorporation details of the holding company

Name of organisation: _____
Nature of the legal status in India: _____
Legal status reference details: _____
Nature of business in India: _____
Date of Incorporation: _____
Date of commencement of business: _____
Address of the Headquarters: _____
Address of the Registered office in India: _____
Address of the Data Center Facility: _____
Other Relevant Information _____

Cloud Service Offering	Public Cloud	Virtual Private Cloud	Government Community Cloud
IaaS			
PaaS			
Disaster Recovery as a Service			
Dev/ Test environment as a Service (DevOps)			
Virtual Desktops as a Service			
Managed Service : Backup Services (OPTIONAL)			
Managed Service: Disaster Recovery & Business Continuity Services (OPTIONAL)			

Organisation stamp: _____ Signature of organisation's representative: _____

Cloud Service Provider Background

Overview of service offering:

No.	Criteria	Description	Remarks
Legal and compliance			
1.	Right to audit	The MeitY / user has the right to audit: <ul style="list-style-type: none"> <input type="checkbox"/> Virtual machine instances owned by the user <input type="checkbox"/> Network facilities <input type="checkbox"/> Compliance with applicable standards <input type="checkbox"/> Technical controls <input type="checkbox"/> Policies and governance <input type="checkbox"/> Data centre facilities <input type="checkbox"/> Others _____ <input type="checkbox"/> None Audit/ assessment reports that can be made available on request: <ul style="list-style-type: none"> <input type="checkbox"/> Penetration test <input type="checkbox"/> Threat and vulnerability risk assessment <input type="checkbox"/> Vulnerability scan <input type="checkbox"/> Audit reports 	
2.	Compliances & Certificates	The following guidelines/standards/regulations are adhered to: <ul style="list-style-type: none"> <input type="checkbox"/> IT Act <input type="checkbox"/> ISO/IEC 27001 <input type="checkbox"/> ISO9000 <input type="checkbox"/> ISO/IEC 20000-1 <input type="checkbox"/> ISO 27001 incorporating provisions of ISO 27017 <input type="checkbox"/> ISO 27001 incorporating provisions of ISO 27018 <input type="checkbox"/> ISO 20000-9 incorporating ISO 19086 	
Data Control			
3.	Data ownership	All data on the cloud service is owned by the cloud user excepts for: _____ The cloud user retains the ownership on the derived data or attributes of cloud usage except for the following (please specify).	

4.	Data retention	<p>Data deleted by the user is retained as follows:</p> <p><input type="checkbox"/> Minimum data retention period is: _____</p> <p><input type="checkbox"/> Maximum data retention period is: _____</p> <p><input type="checkbox"/> Deleted immediately</p> <p>Log data is retained for a period of:</p> <p><input type="checkbox"/> Minimum data retention period as follows: _____</p> <p><input type="checkbox"/> Maximum data retention period is: _____</p> <p><input type="checkbox"/> Not retained</p> <p>User data is retained for a period of:</p> <p><input type="checkbox"/> Minimum data retention period is: _____</p> <p><input type="checkbox"/> Maximum data retention is: _____</p> <p><input type="checkbox"/> Not retained</p> <p>The following types of data are available for download by the cloud user:</p> <p><input type="checkbox"/> Log data</p> <p><input type="checkbox"/> Other _____</p>	
5.	Data sovereignty	Declaration that all data is retained within the geographical location in India	
6.	Non-disclosure	<input type="checkbox"/> Non-disclosure agreement template can be provided by cloud service provider <input type="checkbox"/> Cloud service provider may use customer's NDA(pending legal review)	
Provider Performance			
7.	Availability	<p>The committed network uptime is:</p> <p><input type="checkbox"/> _____%</p> <p><input type="checkbox"/> Varies according to price plan</p> <p>The committed system uptime is</p> <p><input type="checkbox"/> _____%</p> <p><input type="checkbox"/> Varies according to price plan</p> <p>The cloud environment has the following single points of failure:</p> <p><input type="checkbox"/> _____</p> <p><input type="checkbox"/> None</p>	
8.	BCP/DR	<input type="checkbox"/> Disaster recovery protection <input type="checkbox"/> Backup and restore service <input type="checkbox"/> User selectable backup plans <input type="checkbox"/> Escrow arrangement <input type="checkbox"/> No BCP/DR is available <input type="checkbox"/> RPO <input type="checkbox"/> RTO <input type="checkbox"/> Others, please specify: _____	

Date

Signature of authorized signatory with seal of the organization