

**CHAPTER- III
REFORMS MEASURES AND POLICY INITIATIVES**

CHAPTER - III

REFORMS MEASURES AND POLICY INITIATIVES

1. Decentralization

- The Department of Information Technology has two Attached Offices, four Statutory Organizations and seven Autonomous Societies besides three Section 25 companies under its control to carry out the business allocated to the Department.

2. Simplification & Transparency

- An Intra-DIT –Portal for G to G and G to E Services is already operational in the Department and provides services like on-line file tracking, Project monitoring, Expenditure monitoring, Parliament questions/answer, knowledge management (Library, E-Magazine, Newspaper/News). All Dynamic forms related to Personnel, Store, Finance, ACRs, Annual Property Return (APRs) are made available to DIT users at Intra DIT portal.
- Intra DIT - Scope enhanced by hosting (i) Online Complaint Monitoring System, (ii) On line IT Calculation Performa for all the employees, (iii) E-profile containing the detailed resume of the employee, (iv) Enhancement in EDBS (Electronic Display Board System) by incorporating one new Hindi Word daily under the heading “*TODAY’S HINDI WORD*” in addition to information regarding general meeting/workshop/seminar, (v) Incorporation of Utilization certificates applications and different reports of expenditure for Project Coordinators. Some privilege User can view the details (e-profile) of all the employees.
- Designed, Developed and hosted “On-Line Application form for selecting/short listing Potential Service Centre Agency (<http://www.mit.gov.in/csc>)” for establishment of 100,000 Common Service Centres (CSCs) across the country.

CHAPTER- III REFORMS MEASURES AND POLICY INITIATIVES

- The main website of the Department <http://www.mit.gov.in/> is very content rich. The site is aimed at creating better awareness of Indian Electronics and Information Technology industries, globally. The site contain information about DIT and its organizations - Annual Report, Detailed Demands for Grants, Outcome Budget, investment opportunities, technology and application development, human resource development, infrastructure facilities, production and exports data, guidelines for R&D, Telemedicine Draft Guidelines, IT Act 2000, Semiconductor Act 2000, Vigilance, Tenders, List of Technologies / Products developed under financial support by DIT, DIT's publications and the links to other sites of interest in the country.

3. Monitoring Mechanism of the Projects/ Schemes:

- The Department of Information Technology (DIT) is a Scientific Deptt. mandated for Development and Promotion of Information Technology through out the country. It undertakes a large number of R&D projects and provides financial support to various implementing agencies viz. autonomous societies/R&D institutions/universities etc. for implementation of the projects. To ensure that the projects/programmes become "outcome oriented" the EFC/SFC formats include the "outcome para" in the memorandum.
- The projects which are funded by this Department are first considered in terms of its relevance by the Working Group which is composed of national level experts in the different areas. Once it is recommended by the Working Group the same is considered for appraisal through the Standing Finance Committee (SFC)/Expenditure Finance Committee (EFC) route.
- To ensure that the programmes are implemented in right direction Project Review & Steering Group (PRSG) is constituted for each of the project to review the progress and utilization of funds released. The PRSG examines the utilization of funds released for the intended purpose with the desired outcomes to the project, utilization of physical assets and manpower and suggests to improve project management and programme implementation. On reviewing the progress/achievements of the project the PRSG recommends for the next installment of grant. The second and the subsequent installments of grant is released by the Department only after obtaining the utilization certificate of earlier release. This mechanism is working well and is putting emphasis on "outcome".

CHAPTER- III REFORMS MEASURES AND POLICY INITIATIVES

4. Accountability:

- Outlays and outcomes for each programme are being fixed and monitored.
- Time frame and intermediate milestones are fixed and being monitored.

5. Other Reform Measures/Policy Initiatives:

- **Executive Video Conferencing System (EVCS):** NIC has setup Desktop Executive Video Conferencing System (EVCS) for providing videoconferencing to the Secretaries of GOI, Chief Secretaries/Administrators of States/UT & Planning Commission to enable inter-departmental consultations through effective and faster mode of communication. 35 Chief Secretaries/administrators of States/UTs and 81 Secretaries to Govt. of India have already been connected via EVCS.
- **Central Plan Scheme Monitoring System:** All sanctions issued by the Central Ministries under the Government Plan Schemes are identified with a unique Sanction ID that enables the tracking of releases as per their accounting and budget heads across the different implementing agencies and geographical entities. The system is being further developed in order to track fund flow to down the line agencies and to facilitate expenditure filing by spending units for all Plan Schemes.
- **Helpline Portal for Rashtrapati Bhavan (<http://helpline.rb.nic.in>):** has been developed to enable the citizens to lodge their grievances/ requests with Rashtrapati Bhawan. The portal is also integrated with CPGRAMS so as to enable the Public Grievance Officers to take redress action on the grievances forwarded by President Secretariat and monitor the same. This has been launched by the Hon'ble President of India on 24/07/2009.
- **Developed National e Governance Quality Assurance Framework:** The framework has been developed, based on global best practices, to generate the confidence of users and policy makers in e-Governance. Complete set of documents on Quality Assurance Framework supported with Conformity Assessment requirements (CARE) has been prepared. Major documents in the categories Requirements of Govt. departments and project management, Conformity Assessment requirements and specifications and Measurement of user satisfaction are ready for release.

CHAPTER- III REFORMS MEASURES AND POLICY INITIATIVES

- **Website Quality Certification:** The certification scheme envisages improving the quality and security of Government websites. A couple of websites have already been certified.
- **Launch of Intermediary Scheme:** STQC has launched a Scheme for Empanelment of external training organizations (Intermediaries) for conduct of STQC's Training Courses within India with an aim to extend the outreach and availability of STQC's training courses to industry and other organizations.
- **Industry Promotion:** A Task Force was set up by DIT in August 2009 to suggest measures to stimulate the growth of IT-ITeS and Electronics Hardware Manufacturing Industry. It has submitted its report in December, 2009. The report is currently being examined by the DIT.
- **Skill Development in IT:** Government of India announced the National Skill Development policy which has set a target of skilling 500 million people by 2022. DIT has been listed as a part of the Skill Development initiative and has been given a target of 10 million people by the year 2022 for providing IT skills
- **The Information Technology (Amendment) Act 2008:** Information technology (Amendment) Act, 2008 has been enforced and rules of important sections have been notified in October, 2009 which addresses the needs of National Cyber Security. The Act upgrades the existing legal framework to instil confidence of the users and investors in the area of Information Technology in the country. This Act inter-alia adds provisions to the existing Information Technology Act, 2000 to deal with new forms of cyber crimes like publicizing sexually explicit material in electronic form, video voyeurism and breach of confidentiality and leakage of data by intermediary and e-commerce frauds.