## N-15011/1/2010-EG - II Department of Electronics and Information Technology New Delhi – 110003

## Minutes of the Meeting of the Empowered Committee for the National rollout of the e-District MMP

- 1) The meeting of the Empowered Committee for the National rollout of the e-District MMP was held on 29<sup>th</sup> March at 11.00 AM in the conference room of Secretary DIT, Electronics Niketan, 6, CGO Complex, Lodhi Road, New Delhi 110003..
- 2) List of Attendees is placed at Appendix I
- 3) Director DIT, Shri Abhishek Singh, made a brief presentation on the e-District MMP and explained the salient features of the e-District MMP. Presentation placed at Annexure III
- 4) While speaking of details regarding the Pilot Implementation, Secretary DIT requested feedback on the implementation of the e-District Pilot Projects and requested the various States participating on Video Conference to provide their views
- 5) Shri M.K. Yadav MD AMTRON described the Implementation of the Pilot Project in Goalpara and Sonitpur districts of Assam and added that a few more services are being added which will increase the transaction volume of e-District services. Presently only 2 services are being delivered. He also said connectivity issues had hampered delivery of services under e-District Project.
- 6) Director KSITM stated that over 4 Lakh Services were being delivered under the e-District Project and CSCs were being used as a front end.
- 7) Officers from Bihar and Jharkhand also spoke about the e-District Pilot implementation in the State and highlighted issues of lack of connectivity and power which is hampering delivery of services in the State.
- 8) Under Secretary from the IT Department of Madhya Pradesh stated that MP has implemented the Public Service Guarantee Act and Lok Seva Kendras are being established to deliver the services covered under the above act and the CSCs would be affiliated to these Kendras. He mentioned certain issues about the Pilot e-District application.
- 9) Shri Abhishek Singh stated that a reason for delay in implementation of the e-District Pilots was that while the IT department of the State implements the e-District project, services are delivered by various line departments like Revenue. This results in delay in

approval of Business Process Re-engineering reports, issue of Government Orders and other tasks for deployment of services.

- 10) Secretary DeitY summarized his conclusions regarding the e-District Pilot implementation as following
  - a) He expressed concern regarding the slow pace of progress regarding delivery of services under the e-District Pilot Project in the various States.
  - b) He desired that as far as possible, services should be delivered across the counter and citizens should not be subjected to multiple trips for delivery of their services. He said that even today while a citizen may submit his certificate in electronic manner, he still has to meet the government functionaries for delivery of his service.
  - c) He felt that high volume services like delivery of land records should be incorporated as part of e-District Project. While it was pointed out that land records would form part of the National Land Records Modernization Program MMP, he opined that a front end could be provided for across the counter delivery of copy of land records to the citizens. In this regard he complemented the land records computerization application deployed in Andhra Pradesh by NIC and mentioned that the same could be offered to other states to achieve rapid deployment of application for delivery of computerized land records to citizens.
  - d) Secretary DeitY also felt that a few successful applications running in various States should be offered for replication in other states thereby resulting in faster rollout of services.
  - e) He also desired monitoring tools that would provide information on the number of transactions on a real time basis. Additionally he felt that District level officials namely the District Magistrate, Sub divisional officers and Tahsildars should monitor the delivery of services to citizens under the e-District Project.
  - f) He opined that e-District and CSC programs are interdependent in nature and success of the e-District program would lead to the success of the CSC program.
  - g) He desired that in an urgent manner the e-Governance group should come up with a set of action items that should be rapidly deployed across all the States to ensure success of the e-District Project.
  - h) He stated that all future sanctions for fund releases would be linked to achievement of defined outcomes

- 11) Shri Murali Krishna Kumar, Planning Commission agreed with Secretary and said that the Planning Commission is also of the view that e Governance projects like e District need to be outcome linked.
- 12) Thereafter the Empowered Committee appraised the DPRs of 10 States submitted to the EC for approval
- 13) Shri Abhishek Singh thereafter proceeded to the specifics of the DPRs received from the 10 States, approvals of which were requested from the Empowered Committee vide their meeting of today.
- 14) Shri Abhishek Singh also clarified that allocations under Tribal Sub Plan and SC Sub Plan were made as per the criteria adopted by the Empowered Committee in the meeting of 28<sup>th</sup> December wherein it was decided that funding would be provided only for those districts in which 70% rollout of CSCs had been achieved. Hence funding was not being released to some districts which were covered under the Tribal Sub Plan and SC Sub Plan but had not achieved the 70% rollout of CSCs.
- 15) It was mentioned to the EC that in case of Chattisgarh, since the CCI approval of e-District, the number of Districts had been increased from 18 to 27. The EC felt that since the District was focus of the e-District MMP, it was apparent that funding needs to be provided for the additional districts subject to the additional districts being notified by the State Government.
- 16) AS & FA asked for the parameters adopted for appraisal of DPRs. Accordingly it was mentioned that the Appraisal is being done on 9 Key parameters as approved by the CCI. These are enumerated as following

Table 1: Criteria for Appraisal of DPRs received from States

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S	Mandatory Criterion for	Benchmark for approval	Mandatory / Conditional	
no.	appraisal			
1	State Designated Agency	Notification of SDA	Has to be done	
2	Appointment of Nodal Officers	Identification of Nodal officer	Has to be done	
3	Number for service category selected	Should have proposed 10 Services for the State wide roll-out	In case of non compliance, additional services to be added	
4	Number of mandated service category selected	Should have proposed 5 mandatory Services	In case of non compliance, additional services to be added	
5	Status of SDC	SDCs should be operational or alternatively use NIC DC	Minimum criterion	

S no.	Mandatory Criterion for appraisal	Benchmark for approval	Mandatory / Conditional
6	Status of CSC	CSC implementation started. Release to be restricted in phase I for districts with at least 70% CSC	Districts with more than 70% CSCs will be sanctioned for release of funds.
7	Status of SWAN	SWAN should be operational at SHQ and DHQ level	
8	Status of SSDG	DPR for SSDG should have been approved by DeitY and implementation started	
9	STQC certification status for Pilot Implementation	Submission of application for STQC certification to be linked to the release of funds	Submission of application testing to STQC must for release of funds for Pilot.

- 17) Accordingly the appraisal of all 10 states has been done which is placed in Annexure I
- 18) Accordingly the DPRs were approved for the 8 States of Maharashtra, Punjab, Puducherry, Arunachal Pradesh, Chhattisgarh, Goa, Manipur, Gujarat and 2<sup>nd</sup> installment of funds were approved for release to the above States. The DPR for Rajasthan and Lakshwadweep were not approved. Further Maharashtra and Puducherry had not included PDS as mandatory service, which they have been asked to include. In Arunachal Pradesh, Revenue Court Service has not been included as the same is not applicable in Arunachal Pradesh. Release of funds to States will be on the principles for CSC rollout and STQC testing for Pilot States as directed by the EC in its meeting of 28<sup>th</sup> December as below
  - a) The States, where the e-District Pilot Project was under implementation would need to submit the e-District application for STQC testing to avail the 2nd installment of the funding under the e-District MMP. Further they should have obtained STQC certification to avail the 3rd installment of the funding under the e-District MMP.
  - b) For non pilot States, as provided in the Guidelines for the Scheme for National Rollout of the e-District MMP, the 4th installment of funding of the e-District will be released to the States subject to testing of application by STQC and for both pilot and non pilot States, launch of 20 services in at least 50 % of the districts of the state.
  - c) Funding for e-District MMP would be released for only those Districts that have achieved more than 70% rollout of CSCs. In the interim period, state will initiate State level activities under e-District MMP and ensure completion of rollout of CSCs in the remaining districts..

- d) The balance funds may be released, as and when the State confirms meeting the above conditions and a separate EC approval would not be required.
- 19) Shri R.K. Gupta, Advisor Planning Commission desired that SWAN uptime status be also included as appraisal parameter of the DPRs submitted by the States. Shri Abhishek Singh responded that as and when e-District services are commenced and gain traction, the uptime of SWANs will also improve as currently there are very few electronic services being delivered at the State level which leverage the SWANs. Further the SWANs are being implemented under a PPP model and the SWAN operators are penalized for downtime. The SWAN uptime status is placed at Annexure II
- 20) Accordingly the Empowered Committee approved the DPRs of the 8 States of Maharashtra, Punjab, Puducherry, Arunachal Pradesh, Chhattisgarh, Goa, Manipur, and Gujarat and recommended release of 2<sup>nd</sup> installment of funding under e-District to the above States, subject to the conditionalities at Para 18 above..
- 21) The meeting ended with a vote of thanks to the Chair.

## Appendix I

<u>List of participants of the Meeting of the Empowered Committee for the National rollout of the e-District MMP held on 29<sup>th</sup> March at 11.00 AM in the Conference room of Secretary DIT, Electronics Niketan, 6, CGO Complex, Lodhi Road, New Delhi 110003</u>

- 1. Shri J Satyanarayana, Secretary DeitY
- 2. Shri R. Bhattacharya, Additional Secretary and Financial Adviser DeitY
- 3. Ms. Rita Teotia, Additional Secretary e-Governance, DeitY
- 4. Shri Ajay Sawhney, Joint Secretary e-Governance, DeitY
- 5. Shri Y.K. Sharma, DDG NIC
- 6. Shri Abhishek Singh, Director DeitY,
- 7. Shri N.K. Kinger, Director Finance, DeitY
- 8. Dr. Rajendra Kumar, Director, NeGD, DeitY
- 9. Shri N.E. Prasad, DG STQC
- 10. Shri Murali Krishna Kumar, Sr. Adviser (CIT&I) Planning Commission
- 11. Shri R.K. Gupta, Advisor, Planning Commission
- 12. Shri Satvir Singh, Joint Director, DeitY
- 13. Shri Pramod Pawar, OSD, DIT Government of Maharashtra
- 14. Shri AM Parial CEO Chips Chattisgarh
- 15. Shri S. Chandroo Scientist E STQC
- 16. Dr. Rajesh Narang, Principal Consultant, NeGD, DeitY
- 17. Shri Anirban Mukerji, Senior Consultant, NEGD
- 18. Shri Koushlendra Singh, Senior Executive, NEGD, DIT
- 19. Shri Ramendra Verma, NPMU
- 20. Shri Amit Shukla, NPMU

## Participation through Video Conference

- 1. Shri Anurag Goel Secretary IT Government of Assam
- 2. M.K. Yadav MD Amtron Government of Assam
- 3. Kerala
- 4. Madhya Pradesh
- 5. Tamil Nadu
- 6. Bihar
- 7. Jharkhand