

Corrigendum - 2

Request For Empanelment (RFE) of agencies for Development of Web and
Mobile Game Applications for MyGov

RFE NO. 7 (7)/2023/INCEP/MYGOV 2.0

Tender ID: 2023_MyGov_779967_1

Date of issue of Corrigendum: 24/11/2023

SNo.	Part/Page	Description of clause in the Requirement Document	clarification required	Response
1	1.4.2.9/14	The game is to accommodate various types of disabilities and the design consider accessibility to persons with disabilities in accordance with respective Acts and Rules.	1) Kindly list disabilities that needs to be considered while designing game.	Post successful empanelment of agencies, these requirements will be shared with the empanelled agencies on need basis at the time of development of game through specific ToR/RFP/RFQ
2	1.4.2.19/14	All games should be integrated with MyGov Game platform	1) Can these games be downloaded from another store as well.	Yes, Games should be seamlessly integrated and available for download on MyGov's web platform and mobile play/app stores
3	1.4.2.20/14	There should be provision for drawing analytical reports, trends, utility, popularity of games to be shown in form of a dashboards for all games	1) User roles that we are considering.	Based on the nature, type and theme of the game the roles can be defined at the time of development of games
4	Pg. 8/ calendar Event/pt. 8	Last date of submission of bid/proposals	Last date of submission of bid/proposals 27/11/2023 at 17:00 Hrs.	Last date of submission of bid/proposals 04/12/2023 at 17:00 Hrs.
5	Pg. 8/ calendar Event/pt. 9	Opening of Pre-Qualification and Technical Qualification Proposal	Opening of Pre-Qualification cum Eligibility proposal 28/11/2023 at 17:00 Hrs.	Opening of Pre-Qualification cum Eligibility proposal 05/12/2023 at 17:00 Hrs.

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6	General Queries		1) How many concurrent users we are targeting?	Minimum 25,000
7	General Queries		1) what will be user count those will be using application and expected growth in next 10 year.	Any Citizen of India may register with MyGov and play Games. MyGov is currently having 3.60 crore registered users/Saathis and we are having approximately 20 thousand daily registrations.
8	General Queries		1) Language in game will be initially working at POC level.	During POC English and Hindi Language may be preferred with provision for multilingual feature
9	General Queries		1) Can we use cloud for hosting services?	Hosting services will be provisioned by MyGov
10	General Queries		1) Can we play these games offline mode as well.	To make it more user friendly and engaging if Offline is deemed appropriate for any game that should be considered
11	General Queries		1) Are we considering monetization strategies.	As per RFE
12	General Queries		1) Do we need to consider cultural differences in content and design level.	MyGov has its presence in various States/UTs and hence cultural diversities, differences may be considered while designing the game